

DM400c

This section covers Technical Questions and Answers on the product below.

DM400c™ Rate Download Instructions

- 1. Check that the phone line is connected to the system as you would for a postage refill.**
- 2. At the main screen select the 'Options' key.**
- 3. Press the down arrow key.**
- 4. Select 'Data Centre Options'.**
- 5. Select 'Check for Updates'.**
- 6. The machine will automatically dial out, and a series of status messages will be displayed.**
- 7. Follow on screen instructions to 'Download Now' the available update.**
- 8. At the end of the download, a confirmation message is displayed.**
- 9. You may be prompted to Reboot for the changes to take effect. If so, Power cycle the machine by removing the power cord. Wait 30 seconds and then reapply power.**

During the update, the screen will go blank for several seconds and then automatically restart. Once initialisation is complete, the system returns to the home screen. Do not switch off until the process is finished.