

DM100i Series

This section covers Technical Questions and Answers on the product below.

DM100i™ Rate Download Instructions

If you use a lock code, you will need to enter it during this update.

- 1. Check that the phone line is connected to the system as you would for a postage refill.**
- 2. At the main screen select the 'Options' key**
- 3. Press the down arrow key Twice**
- 4. Select Connect-Data Centre**
- 5. Select Uploads & Downloads**
- 6. The machine will automatically Dial.**
- 7. When connection has been made the "System Update" screen appears, then 'UPDATE AVAILABLE' or 'UPDATE REQUIRED' screen, select 'Get update now'**
- 8. When the update has finished downloading, follow the prompts, if any, until you return to the main screen.**
- 9. You must now Reboot for the changes to take effect. Power cycle the machine by removing the power cord. Wait 30 seconds and then reapply power.**

During the update, the screen will go blank for several seconds and then automatically restart. Once initialisation is complete, the system returns to the main screen. Do not switch off until the process is finished.